



Carleton University Library
ANNUAL
REPORT 2010/2011



Library
CARLETON UNIVERSITY

Carleton University Library Annual Report

2010/2011

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Introduction

The year got off to a rather dismal start with a 2.5% budget cut. This resulted in the loss of three positions and major reductions in spending on collections. However, our library staff are innovative and keen to do their best for students so they all rallied around to cover the work and to find other ways to fund collections - through gifts in kind, through adopt a book programs and faculty donations of review copies, through the adoption of federal library collections, and with new models for the purchase of e-books such as the patron driven acquisition project. We were successful in obtaining two major collections – the Jacob Siskind Music Archives and the Douglas Cardinal Architectural Archives. These collections not only brought us national attention but have proven to be extremely valuable in student experiential learning. Another major coup was the transfer of the CPRN website and collection to Carleton along with a sizeable endowment to support research into the contribution of CPRN.

The Library expanded its support for scholarly communications this year focusing on open access publishing, author addendums, research impact indicators and also establishing a website and wiki. Criteria for the new Graduate Student Award of \$5000 were established and the first awards made. It was decided that there would be five \$1000 awards to encourage more graduate students to publish in open access journals. The Library also ran an impressive series of guest lectures during open access week in October. The institutional repository, CURVE, was also launched during Open Access week and is already expanding rapidly with digitized theses. A new programmer position was created to work exclusively on CURVE in relation to metadata and interface design. The Library hosted the national ETD conference looking at the role of repositories and e-theses.

Partnerships were increasingly important to the Library this year. We worked with our Learning Commons partners - Learning Support Services (LSS) and Computing and Communications Services (CCS) on a number of initiatives to improve the student experience. These included developing a CIF proposal for discipline based writing, improving the laptop loan service and supporting CCS on the development of an Information Management Strategy. We continued to work on skills training for graduate students with FGPA and worked with CCS and the Educational Development Centre on linking our e-reserve application to the learning management system. We also worked closely with EDC and others on copyright issues which continued to be a major issue for academic libraries because of a proposed dramatic increase in the Access Copyright tariff. We have worked hard on websites and policies relating to copyright to inform our community of the implications of the new tariff and to ensure that we are compliant with copyright legislation. We have many partners helping us with AODA implementation but particularly CCS and Graphics. Graphics is providing our transcription service with the new Kirtas 2400 page per hour scanner and we have also introduced other scanners for students.

In summary, it was a challenging but satisfying year with major achievements, thanks to the hard work of all the library staff.

Services

Access Services - Circulation

Ares, a course reserves management system from Atlas, was purchased and planning for its implementation began in February. This will significantly improve efficiency for both library staff and faculty in placing materials on reserve. In addition, a complete inventory of the physical course reserve collection was completed.

The Borrowing (Circulation) pages on the Library Website were completely revised.

A scanner was purchased and installed at the Library Storage Facility to scan copies for Interlibrary loan requests rather than sending the volumes to the Library.

The Video Games collection was moved to the open shelf encased in security holders to feature the collection and allow browsing. Video games borrowing increased from 280 check-outs in 2009-2010 to 1,750 check-outs in 2010-2011 due to the growth of the collection to over 200 video games and their higher profile.

Laptop loans are continuing the trend towards decreased demand as total check-outs went from their highest of 25,250 check-outs in 2009-2010 to 11,991 check-outs in 2010-2011. Check-outs have continued to decrease incrementally every year. This is likely due to the fact that more and more students have their own mobile devices. Certainly, there is more demand for mobile access to the library website and other databases.

Circulation - Interlibrary Loans Department

New interlibrary loan policies were introduced and came into effect in September 2010. To prepare library staff for these changes in policy, the Head of Access Services presented information sessions to Library Forum and to the Library Committee of Senate about the costs of Interlibrary Loan services (charges from other libraries, shipping costs and staff time) and the rationale behind the new policies.

The Interlibrary Loan pages on the Library Webpage were completely revised and the workflows for both the lending and borrowing processes were streamlined.

Video loans from our Interfilm partners were further reduced as our own video collection grew to meet instructors' needs.

There was another large Netting Out invoice – in 2010 we paid \$11,285 and in 2011 we paid \$12,605 - more articles were requested from OCUL libraries and CISTI was removed from the roster and became a last resort location as the standard cost of an article is \$11.30 – invoices from CISTI were reduced from an average of \$1000 per month last year to \$100 a month.

Archives and Research Collections

ARC acquired the Douglas Cardinal fond consisting of over 30,000 architectural drawings and 300 boxes of supporting archival materials; including digital records, 3D models. These records document the Canadian Museum of Civilization and Museum of American Indian, Oneida Casino Children's and Elders Centre to name a few, dating 1984 to present.

ARC also won the bid to acquire the estate of Jacob Siskind Collection consisting of 20,000 LP's, 8,000 CD's, scores, programs, recordings of CBC interviews and original notes from articles documenting his time as a noted journalistic music critic for the Ottawa Citizen and Montreal Gazette.

Instruction using archival collections now includes Masters Students who assisted with digitizing over 700 architectural drawings and described them in the database. We also supported a large research team of students who were commissioned to work on a Virtual Museum of Canada virtual exhibit of the Rideau Canal and Bytown. The students in ARC were trained in archival research, presentation of archival documentary evidence and the application of archival materials in a immersive media application. ARC students also assisted the Music Department arrange and describe the Thomas Kines folk music collection, producing finding aids to facilitate access to this collection.

The number of practicum students using ARC collections for critical enquiry has increased 35.5% over last year.

A large exhibit was created for the Barry Wilson Prime Minister Collection for our Library Donor Event in December, and the Modern Poetry Broadside collection was also featured at several vents throughout the year.

Maps, Data and Government Information Centre

The year of the Web! The new website was the single driving activity for MADGIC staff over the past year. Nearly everyone was involved in some way with the redesign and transfer of web content for the new website.

There was a slight increase in directional assistance while reference and catalogue assistance questions trended lower. However, in contrast to this trend, there was an upward bounce for GIS service which saw an increase of 73% in general assistance but a third fewer research consultations.

The Data Centre also experienced a drop in repeat users largely as a result of the increased use of <odesi> as the entry point for discovery of survey data files. The Data Centre staff observed that there were far fewer follow up questions from those who were introduced to <odesi>. The creation of Jing instructional units for both GIS and data also assisted users to become more self-sufficient.

New courses for which support was provided: Cartographic instruction and labs for GEOG 2014 (Geomorphology), AFRI 1001 (African Studies), FYSM 1101 (Location is everything), FYSM 1106 (Travel and Sightseeing in the Ancient World).

Experimental instructional model for Laws 2908: Marilyn Rennick (for Reference Services) and Susan Jackson (for MADGIC) with input from course instructors created course-content using Camtasia software for weekly instructional modules. The course teaching assistants presented these to students following discussion between the TAs and the library specialists.

There was a 30% increase in the number of government publication records created and a massive increase in the number of records revised thanks mainly to Web link-checking work. There was also a significant increase in the number of serials with item records sent to remote storage.

Reference Services

Staff expanded the remote/virtual reference service with increased contact by Chat, email, phone, Twitter, blogs, and Facebook. This was greatly appreciated by students. Chat service numbers were recorded at 871, for example while statistics were high at 2, 431.

Department administrative coordinator continued to adopt more efficient and timely delivery methods for Transcription Services using a Kirtas APT 2400 Scanner. The turnaround time reduced from 2 – 3 weeks to 2 – 3 days.

Staff contributed significant time to content migration and new page creation for the Library website for the official launch in May 2011. Staff prepared as well for massive weeding project in readiness for renovations beginning in the Fall of 2011 and participated in the Business Continuity Plan.

Staff also partnered with faculty to promote collections and services for students and also to improve the professional skills training for graduate students. One librarian worked with Learning Support Services on a new writing and citing skills course for students (the project was funded jointly by the Library and LSS), and new training sessions were delivered in support of Qualitative Research (Judy Senecal and Martha Attridge Bufton were the trainers).

Staff achievements included coordination of "Research can be fun" for the Enrichment Mini Course Program (Susan Tudin, Coordinator), May 3-7th. Staff also presented at Knowledge Sharing Roundtables and attended 'writing for the Web' workshops.

Staff shared extra workload resulting from the temporary absences of 4 staff. Preparations as well for the June retirements of Nancy Peden (Subject Specialist) and Elizabeth Knight (Department Head).

Collections

Library Collections

2010/2011 has been a rewarding year for Collections. The materials budget has benefited from the strength of the Canadian dollar and the savings achieved from the 2009/2010 journal and database cancellations. We are fortunate to be in this positive financial situation when the University is preparing to launch several new graduate programs. At year end, we were able to carry-forward a cash balance into next year as we had planned. A decrease in the base material budget is expected in 2011/12. In the purchase of new material, we were careful to include a number of one-time-only titles. These one-time-only purchases require little or no continuing funding. Moreover, they provide us with permanent ownership of the content.

The Library continues to participate in consortial licenses, most notably in CRKN's purchase of Canadian content which include the NRC Research Journals and the Erudit new journals. Carleton participated in OCUL's ebook PDA pilot project. We took part in the 2010 OCUL Thunder Bay Initiative Survey. OCUL is investigating the creation of a centrally maintained OCUL print journal title and holdings registry. Until this registry is up and running, Carleton staff has been instructed not to discard journal backfiles but rather weed them to storage.

We are pleased to report that Knowledge Ontario has secured sufficient funding from the sectors to sustain its operations till June 2011 and its e-resources till Dec 2011. In January 2011, CRKN unbundled the DCI products for invoicing in preparation for the end of the sustainability period in 2014. The new price model brings members closer to the negotiated dealer pricing for the products. Its impact on our future budget will depend on the currency exchange. Carleton was a member of the Knowledge Ontario Resource Committee which helped determine which electronic resources should be purchased.

This year's book budget continues to be underspent. There is a need to increase our approval supply. In November, we started an e-approval pilot plan for computer science books with YBP. The number of ebooks in the library collection has grown significantly with the addition of collections in STM, humanities and social sciences subject areas. The usage of ebooks has greatly increased, e.g., a 43% increase in the use of Springer ebooks from 2009 to 2010. The feasibility of replacing print books with online is of great interest. One obvious advantage for such a replacement is that it will alleviate the Library's space shortage.

We also experimented with new publications formats to support teaching and research including an online video journal – Journal of Visualized Experiments and an internet-based mapping application that enables users to develop interactive thematic maps and reports – SimplyMap.

We continued to receive many gifts in kind, particularly in ARC, but were also pleased that many federal libraries chose us to receive some of their collections. For example, Statistics Canada gave us a very large donation of historical documents from foreign statistics agencies as well as an international population census microfilm collection.

MADGIC Collections

There were several major issues that influence work of the unit over the past year: the change in distribution of United Nations publications from direct from New York to a commercial agent resulted in a gap of nearly nine months in receipt of our standing order material. From March to April the flow resumed and created a receiving backlog. Problems with orders for International Monetary Fund publications also created a financial issue that took many months to resolve. Due to these problems, it was decided to subscribe to the IMF e-Library and to cancel the standing order in the next fiscal year.

Notable donations to the collection were received: Statistics Canada deposited their older foreign country trade and demographic statistical reports with us for preservation for research purposes. In addition to print material, they donated the extensive collection of foreign census reports on 2965 microfilm reels. Cataloguing of CIDA material on a rush basis for user requests continued to show the value of this gift for our collection. We also received valuable maps and two map cabinets from a local donor, Peter Usher, as well as maps from the History Dept. Our ability to accept such large gifts will be much diminished in future with less space for any material that is not deemed to be high value research support.

A large amount of GIS data was ingested for our growing geospatial collection including new Ottawa files, a new Ontario geo-database, climate data, and forest resource files for Eastern Ontario – all available without cost to the budget. In addition, we reported quarterly to the OCUL baseline survey regarding use of our resources. We are now awaiting the arrival of the OCUL GeoPortal to find out how this will impact our users' access to geospatial data and our services to them.

Technical Support

Technical Services

The Library purchased and implemented Serials Solutions 360 Core to replace CASE, the electronic resources coverage information product from Innovative.

As promised last year, we participated in the OCUL Patron-Driven Acquisition (PDA) Pilot, Fall 2010. One of our senior staff – the Head of Technical Services was seconded to OCUL to lead work on the PDA pilot during her sabbatical.

Technical Services also implemented a shelf ready pilot with our book supplier, YBP. 519 books were received during the year under this scheme.

Cataloguing and processing the CIDA collection went on throughout the year.

A project to update LC Subject Headings in the catalogue was launched April 2011.

A Library technician internship pilot project with Algonquin College was initiated, with applications reviewed in April 2011. This was led by the Cataloguing Librarian who also serves on the Employer Advisory Committee for the Library Technician program at Algonquin.

Statistics on acquisitions are in the annex.

Systems

This was another very active year in the Systems Department.

The Library website redesign continued, with the launch of the new site in May 2011. While there were a few growing pains, the site was very well received by the Carleton community. A review of the new site design will be conducted after the fall term to ensure that the site is meeting patron needs.

Copyright was a significant theme this year, and the AUL/DH Systems and her team were heavily involved in the development of the Copyright website.

Addressing copyright compliance was also the catalyst for implementing Ares electronic reserve software. This project was fast-tracked, and a top priority for the University. The implementation was a joint effort with the Course Reserves team, and required significant collaboration with the vendor, CCS and EDC.

An added to the complexity of project was the concurrent implementation activities on systems which needed to integrate with Ares including 1) the migration of the Learning Management System (LMS) from WebCT/Blackboard to Moodle, 2) the implementation of MyCarleton One authentication system, 3) subsequent production updates to Moodle, and 4) a major software update to the Ares software itself. The effort, collaboration and cooperation from all parties was exemplar.

As noted above, the library now hosts archival copies of the CPRN websites (CPRN and JobQuality Canada), and a digital collection of the CPRN publications. We also received many boxes of research material and corporate papers which will be processed using funds from the CPRN endowment.

The Library and Theses Canada co-hosted an international conference on Electronic Theses/ Dissertation (ETD) and Open Repositories(OR). The conference was very successful, and we had very positive feedback. Also on the theses front, the team has been working on modelling CURVE – to facilitate ETD ingestion and archiving. We reported on our modelling at the ETD/OR conference.

Technical support and infrastructure for Library operations is a primary focus of the Systems Department. Some highlights include the 1192 service request tickets addressed, the purchase and installation of a Kirtas scanner, the implementation of SAMBA network administration and virtualization framework, as well as ongoing support for statistics, and reporting through database mining (III 'create list' functionality). The team has also been actively involved in Windows 7 training, and infrastructure preparation for rollout in the next year.

The Systems team was heavily involved in the Library wide efforts on Business Continuity Planning / IT Continuity planning. While this is an ongoing program, the Library is well on its way to having an effective BCP program.

Last but not least, the Systems workspace was redesigned, and refurbished, which allowed the team to review operations, physical flow, and storage issues, and to provide space for the newest member of the team, Kevin Bowrin.

Staff Highlights

Campus and Library Activities

Library staff are very active in both Carleton wide and internal committees. A list of these committees is shown in Appendix 4.

Achievements and Awards

Patti Harper and Anita Hui both received the Professional Librarian Achievement Awards.

Sabbaticals

Flavia Renon was on sabbatical from August 2009-August 2010. Her report was entitled The Scholarly Practice of e-research: From e-science to the Digital Humanities.

Colleen Neely was on sabbatical from May 2010 to April 2011. She worked in the offices of the Ontario Council of University Libraries on an ebrary Patron Driven Acquisition (PDA) pilot project and also on the ONIX-PL License Mapping project.

Building Highlights

Work continued to prepare for a possible library renovation. As mentioned earlier, a massive weeding project took place over the summer in order to accommodate the various collection moves that will be needed to allow the renovations to take place. Staff met with students in focus groups to ensure that the plans for the new spaces suited their need. Plans include new group study rooms, more meeting and class rooms and expanded facilities for graduate students. Senior staff met regularly with Facilities Management and Planning to discuss plans for the expansion as we waited for word about the funding proposals which had been submitted.

Appendix 1 – Summary Statistics

Expenditures, Collections, Services

Collections	2010-2011	2009-2010
Total Print Volumes	1862021	1842315
Microform Units	1443218	1432795
Manuscripts and Archives (linear metres)	639	500
Printed Music Scores	34712	34463
Cartographic Materials	183731	182462
Graphic Materials	5305	5305
Audio Materials	8548	9046
Film and Video Materials	3190	22384
Print Monograph Titles	1088069	1087820
Electronic Monograph Titles	472662	414025
<i>Total Monograph Titles</i>	1621910	1501845
Serials		
Number of Print and Microform Titles	2645	2856
Number of Electronic Titles	43461	41374
Number of Electronic Serial Titles included in aggregator packages	76026	46286

Expenditures

Library Materials		
Monographs		
Print Monograph Volumes	655584	666609
Electronic Monograph Titles	193671	32732
<i>Total Monograph Expenditures</i>	849255	699341
Current Print & Microform Serials	588965	549736
Current Electronic Serials	3249210	3528441
<i>Total Serial Expenditures</i>	4078177	4038306
Other Library Materials (includes external Memberships and MADGIC items)	216566	218137
All Material Fund Expenditures Not Included Above (Document Delivery)	19955	7634
<i>Total Library Materials Expenditures</i>	4923951	5003289
Contract binding	59414	59064
Salaries and Wages		
Professional	2911963	2965329
Support Staff	4690454	4548735
Casual Staff	630673	621891
Fringe Benefits	1435512	1414901
<i>Total Staffing Expenditures</i>	9668602	9550856
Other Operating Expenditures	793942	735727
<i>Total Library Expenditures</i>	14010397	15348936
Library Personnel (FTE)		
Librarians	27.28	30.0
Other Professionals	0	0
Support Staff	80.75	80.8
Casual Staff	29.58	29.4
<i>Total Staff FTE</i>	137.61	140.2

Use, Facilities, and Services

Collections Use	2009-2010	2008-2009
Number of Initial Loans	312275	358881
Number of Renewals	120375	150795
Number of Reserve Loans	48814	53665
Service Hours and Staffed Service Points		
Number of Staffed Library Service Points	9	8
Number of Weekly Public Service Hours	104	98
Library Instruction and Facilities		
Number of Library Presentations to Groups	413	480
Number of Total Participants in Group Presentations	12872	13653
Total Number of Reference Transactions	19739	26904
Turnstile Count	9088	9369
Document Delivery		
Total Number of Interlibrary Loan Requests Received from Other Institutions	15666	17052
Total Number of Interlibrary Loan Requests Sent to Other Institutions	12633	16979

Appendix 2 – Staff Changes

We took the opportunity to review our staffing structure given the proposed retirements of one of the three Associate Librarians, the resignation of another as well as the imminent retirements of two department heads. We decided to group all library departments under the three AULs and to assign them broader areas of responsibility. So the plan was to expand the AUL for Systems role to include Research, Scholarship and Technology and to have her supervise Reference Services, MADGIC and System. The other two new AULs will look after Collections and Library Development (Fund-raising) which includes Collections, ARC and Technical Services; and Buildings, Operations and Copyright which includes Stacks and Access Services. The latter might seem an odd combination but many of the copyright issues relate to e-reserves which is managed in Access Services which reports to this AUL. Interviews for the two vacant AUL positions will be held in the Spring of 2011. It is anticipated that 2011/12 will be year of hiring with over 10 CUASA librarian positions needing to be replaced in this time period.

The University Librarian also went through a 5 year review prior to being offered a second 5 year term. This review began in September 2010 and finished in April 2011. Her committee was unanimous in endorsing her renewal. She postponed her administrative leave because of the numerous staffing gaps and the fact that two AULs would be brand new in 2011.

Other staff developments included the creation of a half time quality improvement position for Leslie Firth who stepped down as AUL this year. She has created a Quality Assurance Committee within the Library, has run quality assessment training for other staff, and has also worked in partnership with the Office of Quality Initiatives on the Quality Showcase.

We negotiated new terms for department heads as part of the collective bargaining process and we improved training and development for all staff through a new T&D Committee and also our annual away day training.

Retirements

Heather Clifford – Authorities Supervisor – June 30, 2010

New Appointments

Didong Wan – ILL Lending Assistant – September 1, 2010

Sarah Grela joined Technical Services as Catalogue Maintenance Assistant (March 2011- February 2012)

Appendix 3 – Presentations and Publications

Presentations

Attridge Bufton, Martha. "If You Work for a Living, You Must Be Working Class: Unionization of Faculty and Staff at Carleton University." Carleton University Spring Conference, April 29–May 1, 2011

Avramsson, Kristof. "The Comic 'Other': Graphic Novels and Academic Libraries." Ontario Library Association Super Conference, Toronto, February 2–5, 2011.

Boyko, Ernie and Wendy Watkins, "Research Data Management in Canada: Can We Get There from Here?" presentation to the IASSIST 2011 Annual Conference, Ithaca, New York, May, 2010.

Cross, Emma. "Graduate Students and Copyright: Informing Graduate Students about Copyright Issues in Relation to Their Thesis," poster session at the Canadian ETD & Open Repositories Workshop, May 2010.

Haines, Margaret. Welcome speech to Electronic Theses and Dissertations Conference, Ottawa, May 10, 2010.

Haines, Margaret. Guest lecture at University of Ottawa, ESIS – Cabot Yu course, February 7, 2011.

Haines, Margaret. Guest speaker at FASS Faculty Board, April 15, 2011.

Jacobson, Pearl. "Students' Skill Levels in Synthesizing and Citing Sources: Perspectives from an Academic Librarian." Learning and Academic Skills Association, Toronto, December 3, 2010.

Neely, Colleen. (with K. Davis, H. Rykse, and L. Jin). "16 Schools, \$150,000 and 9 Days: Experimenting with the Patron Driven Acquisition Model in a Consortial Environment." Electronic Resources & Libraries Conference, Austin, Texas, Feb. 28, 2011.

Newton Miller, Laura. "Open Access Journals: The Basics (What They Are and How to Find Them)." Open Access Week, Carleton University Library, October 2010.

Sharp, David. OLITA Digital Odyssey, Toronto, June 11, 2010

Tudin, Susan; McLeod, Margaret; Attridge Bufton, Martha; Cross, Heather; Smith, Robert; Senecal, Judy; O'Flaherty, Trish. "Research Can Be Fun." Enrichment Mini Course Program, Carleton University Library, May 3-7, 2010.

Watkins, Wendy, "Publicizing Your Data Centre: Hints for Increasing the Visibility of Your Data Service", seminar presented at the DLI Western Annual Training, Regina, Dec, 2010.

Watkins, Wendy, "Disaster Recovery and Other Things You Didn't Know You'll be Missing", presentation to the Ottawa Statistical Society on the cancellation of the Long-form Census, Ottawa, October, 2010.

Publications

Cross, Emma (2010). "Library Leaders Institute II: a unique leadership learning experience." OLA Access Magazine (online content). (Vol.16, no.1, Winter 2010). <http://www.accessola.com/accessonline/onlineonly/archives/winter2010/LibraryLeaders.php>

Newton Miller, Laura (2011). "Physicists and Astronomers Use Google as a Starting Point for Specific Queries, but Do Not Intentionally Use to Search for Articles." [Evidence Summary]. *Evidence Based Library and Information Practice*, 6(1). 81-84.

Newton Miller, Laura (2010). "Labour Costs for Inventory Control Appear to Be Less Expensive Than Repurchasing." [Evidence Summary]. *Evidence Based Library and Information Practice*, 5(3). 49-52.

Newton Miller, Laura (2010). "Quality of Online Chat Answers Differ between Local and Consortium Library Staff: Discrepancies Can Be Mitigated by Providing Consortium Staff with More Local Information." [Evidence Summary]. *Evidence Based Library and Information Practice*, 5(1). 132-134

Appendix 4 – Committee Membership

Internal Library Committees

Assessment Committee
Away Day Committee
Business Continuity Plan
 Table Top Exercise Planning Team
Cataloguing Policy Committee
Collections Committee
Database Policy Committee
Gaming and Immersive Media Library Committee
Heritage Conservation Research Collection
Working Group
INN Group (Innovative Users Group)
Internal Development Committee
JCAA Parity Committee on Library Department Heads
Learning Commons Operations Committee
Library Christmas Party Committee
Library Forum
Library Management Group
Library Orientation/Instruction Committee
Library Public Relations Committee
Library Research Committee
Library United Way Committee
Library Website Redesign Committee
Open Access Week Planning Committee
Peer Evaluation Committee
Public Relations Committee
Research Committee
Senior Staff Council
Training and Development Committee
What's New/Library Blog Committee

Campus Committees

Accessibility for Ontarians with Disabilities Act
 Working Group
 Sub-committee on the Information and
 Communications Standard
 Senior Task Force
Academic Computing Committee
Academic Research Committee
Academic Planning and Priorities Committee
Advising Project Cross Functional Team
Ares Implementation Team
ArtsOne Advisory Group
Audit Working Group on Technical Services Processes
Book Circle (Carleton University Book Club)
Carleton Reads Committee
Carleton Library Series
Carleton University Committee on Quality Assurance
Copyright Planning Task Group
Critical and Creative Enquiry Working Group
Database Policy Committee
Directed Interdisciplinary Studies Committee
 Duncombe Studio for Social and Cultural Research
EURUS Management Committee
Graduate Studies Faculty Board
Healthy Workplace Committee
Information Management Steering Committee
Information Systems Steering Committee
Joint Job Evaluation Steering Committee
Laptop Loan Update Working Group

New Student Transition and Orientation

Operations Committee
(University Contingency Planning)

Pay Equity Maintenance Committee

Pension Committee

Professional Skills Development for Graduate Students

Quality Assessment Committee

Research Committee

Scholarly Communications Committee

Graduate Student Open Access
Award Committee

Senate

Academic Program Committee

Library Committee

Senior Planning Committee

Service Excellence Working Group

Short Story Contest

Space Planning and Allocation Management Committee

Spring Conference Committee

Strategic Planning Committee

Student Communications Committee

Technology, Society, and Environment Studies
Committee

University High School Partnerships Committee

University Library Expansion Survey Committee

University Librarian Review Committee

University Staff Appreciation Day – Book Bonanza Team

VPAC

Writing Competition

External Committees

CACUL Re:Generations Committee

Canadian ETD and Open Repositories Workshop,
Organizing Committee

CUASA

Bargaining Committee

Communications Committee

Council

Equity Committee

Grievance Sub-committee

Steering Committee

CUPE 2424, Negotiations Committee

Knowledge Ontario Resource Committee

Library and Information Technician Program
Advisory Committee

New Review of Academic Librarianship Editorial Board

Ontario Council of University Libraries

Associate University Librarians Group

Executive (Vice-Chair)

SPOD Committee

Public Services Advisory Group

Data Group (DINO)

IR Committee

Ontario Digitization Initiative Working Group

Search and Discovery Assessment Committee

Partners in Research "Ottawa Evening"
Gala Organizing Committee

Simon Fraser University Library Review Committee