Carleton University Library

ANNUAL REPORT 2011/2012
Carleton University Library
Annual Report
2010/2011

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Introduction

Unlike last year when we started with a budget cut, this year, we started with very good news indeed. We were awarded an Ontario Infrastructure grant of $16m to start the work on renovating the library. The university is also contributing funding so that two phases of a three phase development plan can be implemented. The first two phases will see two new floors added to the rear extension and a new 22 foot facade will be added to the front of the Library facing the Quad. The new rear floors will include space for a Discovery Centre, Media Lab and Gaming Room as well as space for graduate students and a greatly expanded special collections area. The proposal was to start work on the building in October 2011 and to finish in April 2013. However, due to a variety of reasons, construction actually started in February 2012 and we are still in the midst of a major construction site with noise, dust and disruption the order of the day. But…it will be worth it!

We were fortunate, therefore, to have two new Associate University Librarians join us in the summer of 2011. Wayne Jones is our new AUL for Collections and Library Development. He comes to us from Queen’s University and MIT where he had extensive technical services experience. We also hired Valerie Critchley as AUL for Buildings, Operations and Copyright. Val comes to us from the University of Ottawa and CISTI. Val has taken on two critical portfolios - the library renovations and copyright.

This has been an eventful year in Copyright. It began with Carleton opting out of the Access Copyright Licence and implementing a copyright clearance system on its own, using Ares software. At that point overall responsibility for copyright rested with Learning Technologies and Teaching Support, with the Library providing copyright clearance for Faculty and providing copyright workshops. Due to the departure of the Director of Learning Technologies, in early 2012 the responsibility for copyright compliance was transferred to the Library. A university-wide Copyright Committee was struck by the University Librarian and we have worked closely in preparing it and the faculty for the coming challenges.

Collections continue to be a challenge and we have almost filled our storage facility to capacity. Wayne Jones is led a major weeding project of the main library collection to make room for new materials and also to transfer what we can to the storage facility.

Pat Moore leads on our other challenge – filling 10 vacant CUASA positions, 8 of which were in her area of responsibility. She is our resident expert on job descriptions and business cases!

Other very positive developments this year include a successful bid worth $200k for a virtual museum project focusing on the Rideau Canal, and another successful application to be part of the Canadian Datacite project led by CISTI. Staff were also very active professionally this year including presentations at the Canadian Library Association, EBLIP6 and IFLA conferences.
Services

Access Services

Ares, the course reserves management system was implemented and up and running by August 2011 just in time for the Fall academic term. 18,054 items were processed for Fall and Winter terms, a 50% increase over 2010-2011 and for the first time we began to pay publishers for copyright permissions ($60,741.68 in total). The Ares Implementation Team (including Library systems and Library Reserves staff and Library management) won the 2011 team award for service excellence awarded by the Office of Quality Initiatives.

Storage Facility staff processed a record number of items – 190,557 in total. An evening shift was created at the Storage Facility weekdays from 4:00 to 8:00 p.m; October to April 30th to help process the large volume of monographs and serials transferred – daily totals often reached 1,000 items. Various sections of the racking at the Storage Facility were adjusted during December and January to create the spaces required for specific tray sizes.

24 new netbooks were introduced to the laptop loan service in October and a machine for re-charging batteries and updating the software was also purchased and installed.

This was the last year for Ottawa area students to borrow books through Carleton’s partner high school program – starting on May 1, 2012 all high school students wishing to borrow must first get a SmartLibrary card from Ottawa Public Library. This brought to an end our direct contact with the individual high schools in regard to outstanding charges and billings.

A new orientation program with a slide show for new and returning student assistants was introduced in September.

A survey was conducted in February to assess the quality of service at the Circulation Desk with very positive results.

Interlibrary Loans Department

Interlibrary Loan staff were re-located to the Circulation Offices (Room 204) due to asbestos abatement in the Interlibrary Loan Office in preparation for renovations to the space.

Interlibrary Loan staff received a number of acknowledgements in newly published books for their help in providing research materials to Carleton faculty.

The Relais Express workstation was upgraded to Windows 7 by Julian Pardy from the Systems Department.

Workflow processes were further stream-lined due to the loss of two positions to secondments for Library Reserves and Ares.

Archives and Research Collections

ARC acquired the Geoffrey Pearson fonds and began processing the De Carle fonds that documents the monument business in early Brockville. Staff also acquired the second accrual for Douglas Anglin fonds and utilized this material for 3rd-year history student practicums.

The Virtual Museum of Canada – Heritage Passages: Rideau Canal project kept staff very busy with research, website content and design which was completed on time. The team reached 14 members over the summer months.

ARC holdings were the focus of a Carleton magazine photo essay and ARC staff participated in the All Things Digital Showcase that highlighted digital research initiatives at the University.

The Douglas Cardinal Archive Project began in May 2011. The project included: processing textual records; videos created to capture both archival narratives and storytelling by Douglas Cardinal; creation of social media such as Facebook, Twitter and a blog that captures digital images from the collections, archival narratives and items of interest. The initial project was a collaboration between ARC and the Centre for Public History. It has since expanded to include other disciplines.

ARC has achieved a very successful social media presence on Twitter, Facebook and through a blog. Twitter is the most popular and there are many international followers.

ARC staff continued to support the Carleton Library Series with planning for anniversary events in 2012/2013 and administration of meetings.
ARC reviewed and revised its Rare Book Criteria, making it more streamlined and appropriate for today’s marketplace, current research at the University and in line with other Canadian Universities.

Outreach activities assisted the Landon Pearson Centre to create and maintaining a database for their reference library and also assisted the South Nation Conservation with records management and the establishment of archives.

Architectural plans have been in heavy use by architecture and the art history departments. We have had increased number of instructors and professors incorporating the plans and their corresponding collections into their course work.

ARC began working with Advancement and Music Faculty on planning for fundraising to support Music Listening Rooms and amalgamation of music resources in the library – inspired by the Jacob Siskind Collection.

Maps, Data and Government Information Centre

The Data Centre enjoyed continued success in grant applications for funding under the OCUL “MarkIT!” project for <odesi>. Jane Fry supervises the Carleton contribution which provides quality assurance, improved access to survey data files for OCUL institutions, contributes funding and development of expertise for student workers in the Data Centre.

Research assistance continued to grow showing a 2% increase over the previous year driven by a significant increase in use of GIS services including support to specific research projects such as the Rideau Canal history and the Mattawa Project.

The OCUL GeoPortal had a soft launch in the fall and was officially announced in late winter. This project was the result of many years of work to enable shared remote access to basic geospatial data for our students and faculty. At Carleton, new data indexes using ARCGIS web-based software were created by our GIS student, Josh Chisholm, which made navigation to GIS data much easier via our GIS website.

There was noticeable increased participation in instructional sessions, help for the Architecture students working on the Buenos Aires project, continued heavy involvement in Sprott course instruction and addition of further joint instructional work with Reference staff for Social Work courses. Map labs to support courses continue to be requested and new clients for this service included first year seminar instructors as well as a new Classics course.

Outreach activities included efforts to increase our visible presence on the web. We continued to build engagement with social media through news feeds using Twitter, Google Plus accounts and feeding the MADGICAL Web blog postings.

Beginning in June 2011, with the announcement of the library construction project, active work to downsize the print collections in MADGIC began in earnest which affected all areas. We also participated in the Weeding Task Group setting up an ongoing program for collection growth management which will be critical in the new location. The commitment by MADGIC collection specialists to evaluate their areas led regretfully, to the removal of material from the active collection to storage was essential and much appreciated.

The cancellation of the 2011 long form census was the focus of a campaign to attempt to reverse the loss of this major socio-economic data stream. Without the longitudinal framework of the long form census and in light of concerns about the statistical value of the voluntary household survey that is supposed to replace it, serious concerns about the impact on research into social and economic change in Canada are raised.

Reference Services

Reference Services has reorganized this year in response to changes in the mandate and composition of the Collections Committee by forming both Social Sciences and Humanities, Science and Engineering Collections’ working groups coordinated by Flavia Renon and Laura Newton-Miller respectively. Flavia and Laura, as members of the Collections Committee, are thus able to more effectively represent staff suggestions for purchase and provide other information to aid in collective decision-making or to pass on concerns or other suggestions. A collections wiki has been created (Flavia) to provide a communication and coordination tool, a one stop resource platform and a repository of documents related to collections issues.

Instruction Service statistics for 2011/2012 show an increase in the number of sessions recorded over 2010/2011 (356 to 314). This is notable in that many sessions were given outside the Library and in the classroom with the loss or anticipated loss of Room 102 throughout the fall and the first months of 2012. This practice will continue into the 2012/2013 academic year until the new instructional space on the Second Floor is completed. These temporary arrangements were acceptable but there were a few significant exceptions (Business/Citation Management/NVivo) where specific classroom arrangements or technology/software requirements could not be met.
Statistics are showing a wide variation in the number of sessions offered by individual staff members and similarly in the number of Chat, Email, Phone and Consultations recorded. Variations are traditional and endemic with Social Sciences responding to a large number of classroom, instructional requests.

The Transcription Service proved to be challenging with August through October seeing a major increase in the number of requests for materials in alternate formats. The in-house processing speeded up the filling of requests but the time needed to interview and access students’ needs was exacerbated by sheer volume. The department’s office administrator and transcriptions coordinator met several times with the Head of the department and Library management in an attempt to ease the stress for both staff and students. We currently have ad hoc arrangements in place. Overall numbers, 246 students used the services and 833 requests were processed.

Collections

Library Collections

Technical Services, and Collections and Gifts, were reorganized into two departments: Acquisitions and Cataloguing; and Collections, E-Resources, and Serials.

Staff added content to the OCUL Usage Rights Database. The database will help Carleton and OCUL universities comply with copyright.

In May, the Serials Unit researched and scanned 168 license agreements corresponding to 210 databases including 445 individual e-titles for the Copyright Interrogatories.

The Reference Collection Weeding Project was very successful. The Reference collection is now down to a total of 338 shelves, which exceeds the original goal of 384 shelves. It couldn’t have been done without the hard work of several people in Technical Services.

The Serials Unit has been concentrating on the title reconciliations for the CRKN packages. Each year the titles in the packages are compared with Carleton’s holdings. The prices for the packages may be affected by the “core” titles that the library already subscribes to. Some titles may be dropped from the packages, or new titles may be added or transferred in from other publishers. This information is added to the licence and order records in the ERM.

Gifts staff worked with ARC staff on weeding the rare book room.

Archives and Research Collections

Please see the ARC section.

MADGIC Collections

Chadwyck Healey added Hansard access to our British House of Commons Parliamentary Papers subscription covering the period from 1803 onwards.

Special collections funding enabled the purchase of the first series of British historical State Papers Online which covers domestic history in the 14th and 15th centuries.

Historical research into U.S. foreign policy and Latin America and Caribbean studies was enriched by the purchase of Foreign Relations between Latin America and the Caribbean States, 1930–1944.

New local data for the Rideau Valley Conservation Area and updated NCC files for Ottawa and the Gatineau Park plus some data contributed by Ville de Gatineau included LIDAR remote sensing data for the first time. Our local geospatial collection is heavily used by researchers in Architecture, Biology, Civil Engineering and Geomatics with a growing interest in Business.

Work continued on preparation of the data files from the Americas Barometer collection purchased last year.

Statistics Canada donated a large collection of statistical yearbooks and trade statistics from a wide range of countries as well as a major microfilm collection of foreign population census reports. Due to the pressure of relocating material for construction, the majority of this collection was boxed for later addition and cataloguing.

Technical Support

Technical Services

Technical Services staff was heavily involved in work related to Access Copyright during 2011/2012. Staff scanned all our e-resource licenses and added usage permissions for Carleton’s licenses to the OCUL Usage Rights Database to allow users to see usage permissions at the journal article level.

Individual e-book orders rose 202% over the previous year. At the same time, Acquisitions placed 115% fewer orders for Transcription Services.

MARC record loading for e-book packages and individual e-books increased 57%.
There was a major “relocation/weeding” project in the summer of 2011. Binding, Maintenance & End Processing unit created specialized lists for Reference Services; created 44,000 item records for serials and updated 128,000 records for items transferred to Storage; then deleted 4,000 items.

Weeding of serials in STP (processing for Storage) per Thunder Bay Agreement continued. Binding, Maintenance & Processing staff created lists of all serials in STP, researched the holdings for each at U of O, Western and U of T to identify the ones that could be discarded; sent review lists to Reference Services for decisions; created discard lists for the Storage Facility; and deleted records for 7,500 items.

To deal with the duplicate copies of CIDA books/serials, Technical Services donated over 4,000 items to Carleton’s Institute of African Studies for their use and for fundraising, and 400 items to University of Ottawa for their collection.

Systems

- Systems staff expanded support for the IT Continuity/Disaster recovery plan, including further documentation of equipment and processes. This also included mirroring key servers and software at ‘secondary data centre’ in Robertson Hall, which was conducted in close partnership with CCS.
- A revised method was developed and implemented for providing and updating library floorplans for used on the website, for in building signage and providing material location information embedded in the catalogue.
- The Ares team (with key members from both Access Services and Systems Department) won the Carleton Service Excellence Award.
- Significant effort was made on Ares/Moodle integration. This was a close partnership with EDC, CCS and the vendor. Staggered updates of the various software components added complexity to the endeavour. This will be a consideration in ongoing maintenance and support for the systems.
- The support team implemented TrackIt – help desk management system to handle and document support calls. It is worth noting that the support team itself team completed 1025 service request tickets this year. Note: this number does not include the construction and move related support. The TrackIt software is also being evaluated for its capability to manage project and development requests.
- The Technical Support Team completed the upgrading and migration of all staff computers from Windows XP to Windows 7. While there were some issues with non-compliant software, the migration went quite smoothly.
- Preliminary work began on the LDAP/identity management modelling in preparation for integrating library systems with MyCarleton One.
- The Library is actively involved with Electronic Theses submission project with CCS and FGPA, funded by ISSC. This multiyear, multiphase project includes development of electronic workflows for the entire submission and review process of theses and dissertations, with the eventual deposit into the CURVE repository and subsequent harvesting by Theses Canada via an OAI/PMH interface.
- The Library began its foray into scholarly publication support with the installation and preliminary testing of two Public Knowledge Project (PKP) software components: Open Journal System (OJS) and Open Conference System (OCS). The Library will be seeking partners to pilot journals and conferences using the software.
- The migration to Drupal7 began. The change will affect the CURVE repository as well as the main site. The migration includes development of mobile ready themes consistent with and integrated into the overall website redesign project.
- Development continued on the Rainhat module (Drupal to Fedora integration layer), and is being integrated with the overall CURVE ingestion, the ETD submission project, and front end development activities.
- The loaner Laptop service was reviewed in consultation with CCS. The review covered operational considerations such as purchase of a recharge cart, storage, equipment selection, and software update processes.
- The team also piloted an ipad loan program for library staff.
- This was an active year on the HR front. Two members of the Systems team Ene Tikovt and Anthony Petryk moved on, Isla Jordan was on research sabbatical, and George Duimovich was hired as the new Head of Systems.
Staff Highlights

Campus and Library Activities
Library staff are very active in both Carleton wide and internal committees. A list of these committees is shown in Appendix 4.

Achievements and Awards
Ares Implementation Team won the 2011 team award for service excellence.

Judith John won the Healthy Workplace Ambassador Award, Employee Recognition Day, June 2011.

Anthony Petryk and Laura Newton Miller both received the Professional Librarian Achievement Awards.

Building Highlights
The Library Expansion project is well underway.

Communication and cooperation between the major parties (architects, project managers, contractors within Carleton, FMP, CCS Safety, EHS and Communications) is quite good, though there are some challenges. Two spaces, the renovated level 1 and the new classroom on level 2 have been completed and staff are happy with the new spaces.

Deficiencies remain to be sorted out, but the need for the Library to use these spaces was more important than waiting for all deficiencies to be remedied. Students and staff are more strongly impacted by the renovation than was expected as delays due to major issues surrounding the rebuilding of the tunnel and the extent of asbestos throughout the building forced the construction to continue in major public spaces (particularly level 2) throughout the fall and winter. In addition, the extent of works surrounding the infrastructure of the building (heating/cooling, electrical and drainage systems) is greater than expected and is forcing the closure of significantly more study space than expected.

Communication has not been as smooth as it could be. This is due in large part to the speed at which the project changes. It is very difficult, for example, to provide information when the areas of the floor open to public can change several times within a week. This aspect may be resolved as the project moves into more solid territory, where there are fewer surprises and the extent of all works is known.

Funding/planning for levels 4 and 5 is still not entirely clear and will be increasingly pressing over the fall as the construction on those floors continues. Plans for the Discovery Centre are solidifying and the Library may house several pilot projects over the fall and winter to test out furnishings and ideas.

Access to the Library will be difficult until classes end next spring. It will be at its most difficult through October. The lack of tunnel access for disabled persons will cause difficulties as clients in wheelchairs or with other mobility issues will be forced to negotiate a narrow corridor with several 90 degree turns to get to the main areas of the Library. This is a short-term but acute problem. It will ease slightly once there is tunnel access for disabled persons (though that will force additional staffing at that door), but the problem will remain until the work is completed in the public area of level 2 East, currently forecast for February 2013.

Study space in the Library will be far less than planned during construction. On level 5, due to the need to clear stacks to allow welding to be done, we will lose the 100 study carrels we added to make up for spaces lost due to the work on the front facade. This will take October and November. On level 2 the loss of the east public area completely until the end of February 2013 is forcing the relocation of the workstations to the west side which in turn limits the number of study spaces we can put there. Seating on levels 1, 3 and 4 are already limited due to the need to store material and resources from other impacted areas of the Library. The Library will be asking for support from FMP to create an off-site silent study area that can operate not just during the exam periods like last spring, but perhaps longer.

Issues around card access doors remain to be resolved after the events of the recent power outage. The Department of Safety is strongly recommending card access doors, but the concern is that not all the issues around their use have been properly resolved – or even thought of. Meetings about this are scheduled and may provide resolution within the next few weeks.

The lack of a front facade is already making the Library cold for those on the east side of the building. This does not affect many students as there is relatively little student seating in these areas. As a short-term solution, FMP will be boosting the electrical system to allow people in offices affected by the cold to use electrical heaters at their desks. The Contractors will be insulating the exposed wall starting next week and that may make a significant difference. Once the steel structure of the facade is in face they will be able to seal the worksite and heat, but that will not be until November. The complicating factor is that heat cannot be turned on in the building until work is done on the level 5 to change part of the heating system. This is scheduled for early October and is one reason why we are more than prepared to shift a considerable number of volumes to allow this to happen.
## Appendix 1 – Summary Statistics

### Expenditures, Collections, Services

<table>
<thead>
<tr>
<th>Collections</th>
<th>2011-2012</th>
<th>2010-2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Print Volumes</td>
<td>1888507</td>
<td>1862021</td>
</tr>
<tr>
<td>Microform Units</td>
<td>1452131</td>
<td>1443218</td>
</tr>
<tr>
<td>Manuscripts and Archives (linear metres)</td>
<td>1023</td>
<td>639</td>
</tr>
<tr>
<td>Printed Music Scores</td>
<td>39038</td>
<td>34712</td>
</tr>
<tr>
<td>Cartographic Materials</td>
<td>172122</td>
<td>183731</td>
</tr>
<tr>
<td>Graphic Materials</td>
<td>U/A</td>
<td>5305</td>
</tr>
<tr>
<td>Audio Materials</td>
<td>9038</td>
<td>8548</td>
</tr>
<tr>
<td>Film and Video Materials</td>
<td>3386</td>
<td>3190</td>
</tr>
<tr>
<td>Print Monograph Titles</td>
<td>1054883</td>
<td>1088069</td>
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<tr>
<td>Electronic Monograph Titles</td>
<td>587315</td>
<td>472662</td>
</tr>
<tr>
<td><strong>Total Monograph Titles</strong></td>
<td>1681395</td>
<td>1621910</td>
</tr>
<tr>
<td>Serials</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of Print and Microform Titles</td>
<td>2465</td>
<td>2645</td>
</tr>
<tr>
<td>Number of Electronic Titles</td>
<td>53326</td>
<td>43461</td>
</tr>
<tr>
<td>Number of Electronic Serial Titles included in aggregator packages</td>
<td>83405</td>
<td>76026</td>
</tr>
</tbody>
</table>

### Expenditures

#### Library Materials

**Monographs**

- Print Monograph Volumes: 621805/655584
- Electronic Monograph Titles: 314125/193671
- **Total Monograph Expenditures**: 935930/849255

**Current Print & Microform Serials**: 495573/588965

**Current Electronic Serials**: 3630790/3249210

**Total Serial Expenditures**: 4126363/3838175

**Other Library Materials (includes external Memberships and MADGIC items)**: 196776/216566

**All Material Fund Expenditures Not Included Above (Document Delivery)**: 18682/19955

**Total Library Materials Expenditures**: 5277751/4923951

**Contract binding**: 51239/59414

#### Salaries and Wages

- Professional: 2936497/2965329
- Support Staff: 4722993/4690454
- Casual Staff: 941011/630673
- Fringe Benefits: 1415512/1435512

**Total Staffing Expenditures**: 10016013/9668602

**Other Operating Expenditures**: 865362/793942

**Total Library Expenditures**: 14794853/14010397

#### Library Personnel (FTE)

- Librarians: 24.67/27.28
- Other Professionals: 0/0
- Support Staff: 81.75/80.75
- Casual Staff: 36.90/29.58

**Total Staff FTE**: 143.32/137.61
## Use, Facilities, and Services

<table>
<thead>
<tr>
<th>Collections Use</th>
<th>2009-2010</th>
<th>2008-2009</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Initial Loans</td>
<td>287314</td>
<td>358881</td>
</tr>
<tr>
<td>Number of Renewals</td>
<td>109811</td>
<td>120375</td>
</tr>
<tr>
<td>Number of Reserve Loans</td>
<td>52338</td>
<td>48814</td>
</tr>
<tr>
<td>Service Hours and Staffed Service Points</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of Staffed Library Service Points</td>
<td>9</td>
<td>9</td>
</tr>
<tr>
<td>Number of Weekly Public Service Hours</td>
<td>104</td>
<td>104</td>
</tr>
<tr>
<td>Library Instruction and Facilities</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of Library Presentations to Groups</td>
<td>460</td>
<td>413</td>
</tr>
<tr>
<td>Number of Total Participants in Group Presentations</td>
<td>13396</td>
<td>12872</td>
</tr>
<tr>
<td>Total Number of Reference Transactions</td>
<td>18941</td>
<td>19739</td>
</tr>
<tr>
<td>Turnstile Count</td>
<td>6122</td>
<td>9088</td>
</tr>
<tr>
<td>Document Delivery</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Number of Interlibrary Loan Requests Received from Other Institutions</td>
<td>12995</td>
<td>15666</td>
</tr>
<tr>
<td>Total Number of Interlibrary Loan Requests Sent to Other Institutions</td>
<td>11021</td>
<td>12633</td>
</tr>
</tbody>
</table>
Appendix 2 – Staff Changes

Retirements
Nancy Peden, July 2011
Elizabeth Knight, July 2011

New Appointments
Val Critchley, AUL for Building and Operations, August 2011.
Wayne Jones, AUL for Collections and Technical Services, June 2011.
Christine Mullin, MADGIC Serials Specialist.
Pamela Williamson, Electronic Serials Technician.
Janice Scammell, Head of Reference Services, January 2012

Appendix 3 – Presentations and Publications

Presentations
Cross, Emma. “Carleton University Library: library technician internship pilot project” poster presentation given at the Ontario Library Association Conference held February 2 to 4, 2012 at Toronto International Convention Centre.
Harper, Patti. Association of Canadian Archivists Conference (Whitehorse) panel on Student Engagement
Harper, Patti. CBC TV Ottawa News – Importance of Canadian Archives and History
Harper, Patti. CLA (Ottawa) – CARL panel on Librarian / Faculty Research Collaboration
Harper, Patti. Interview, All In a Day on CBC Radio – Cuts to National Archival Development Program and Importance of Canadian Archives
Harper, Patti. Interview for Ottawa Citizen – Heritage Passages Rideau Canal project
Harper, Patti. Ottawa University School of Information Studies – Research Works presentation on Douglas Cardinal Project and Use of Social Media
Harper, Patti. Workshop on archival principles and practices taught to members by local historical societies. Sponsored by the Archives Association of Ontario
Keane, Lloyd. “Occult Art as Antinomian Expression.” Guest Lecturer for Art, Culture, and Society (SOCL 3570) at the request of Dr. Fuenzalida. February 2012
MacLennan, Alexander. Presentation. St. Francis Xavier University’s Celts in the Americas Conference, July 2, 2011
Renon, Flavia. “Personal Learning Environments (PLEs) as a creative space for coteaching and learning. EDC Teaching Roundtable, Carleton University, Ottawa, April 20, 2012.
Publications


Newton Miller, L. (2011). Retention initiatives are employed in academic libraries, although not necessarily for this purpose [Evidence Summary]. Evidence Based Library and Information Practice, 6(3). 56-58.

Newton Miller, L. (2012). Canadian public libraries are aware of their role as information literacy training providers, but face several challenges [Evidence Summary]. Evidence Based Library and Information Practice, 7(1). 120-121.

Appendix 4 – Committee Membership

Internal Library Committees Assessment
Committee Ares
Implementation Team
Business Continuity Plan
Collections Committee
Communications Committee
Database Policy Committee
Douglas Cardinal Working Group
ERM Working Group
Gifts Task Group
Heritage Conservation Research Collection Working Group
INN Group
Library Forum
Library Management Group
Library United Way Committee
Peer Evaluation Committee
Public Relations Committee
Quality Assurance Template Working Group
Rank Promotion Committee
Senior Staff Council
Social Science Collections Subcommittee
Training and Development Committee
Web Committee
Weeding/Storage Task Group
Campus Committees
Academic Computing Committee
Academic Planning and Priorities Committee
Academic Research Committee
Academic Risk Assessment Committee
Advising Cross-Functional Committee
Arts One Advisory Group
Benchmarking Graduate Student Services Committee
Carleton Library Series
Carleton University Committee on Quality Assurance
Carleton University Survey Centre, Board
Carleton Community Campaign
Committee of Deans and University Librarian
Copyright Committee
Critical and Creative Inquiry Committee
Cultivating Connections between Carleton University and Aboriginal Peoples, Planning Committee
Degree Level Expectations Committee
Directed Interdisciplinary Studies Committee
Discovery Centre Working Group
ETD Submission System Working Group
Faculty Electronic Recruitment System Working Group
Graduate Faculty Board
Healthy Workplace Committee
Information Systems Steering Committee
Information Technology Strategic Plan Steering Committee
Institute of European Russian and Eurasian Studies
Learning Management Integration Team
Parity Committee – Library Department Heads
Quality Assurance Degree Level Expectations Committee
Scholarly Communications Committee
Grad OA Award Committee
Senior Planning Committee
Senate
Academic Programming Committee
Library Committee
Service Excellence Working Group
Space Planning and Management Committee (SPAM)
University Records Management Committee
University High School Partnership Committee
Vice President Academic Council (VPAC)
External Committees
Canadian Association of Research Libraries, CFI Data Modelling Working Group
Canadian National Committee for CODATA
CAPDU
CARL
CFI Research Data Steering Committee
Scholarly Communications Committee
Data Management Working Group
COOL RDC
Data Liberation Initiative
IASSIST

Library and Information Technician Program Advisory Committee

<odesi>

DDI 3/Colectica Group
MarkIt! Group
Operational Group
Record Synthesis Group

Ontario Council of University Libraries

Data Collections Policy Group (DINO)
Free Data Working Group (DINO)
ETD Committee
Information Resources Committee
Ontario Digitization Initiative Working Group

RDC National Coordinating Committee

SmartLibrary Steering Committee

Social Planning Council Data Group