Corporate Information Management

Goal #1: Become an active partner in the development of an information and knowledge management strategy for the University.

Goal #2: Extend the library’s information literacy and Web 2.0 training to administrative staff in the university.

Goal #3: Enhance library research services to university senior management and administrative staff.

Goal #4: Become an active partner in the development of an information and knowledge management strategy for the University.

Goal #5: Extend the library’s information literacy and Web 2.0 training to administrative staff in the university.

Goal #6: Enhance library research services to university senior management and administrative staff.

VALUES

We are committed to:

- Anticipating and celebrating the diversity of our user community
- Continually appraising and reviewing the quality of our services and operations
- Supporting freedom of access to information and protection of privacy
- Preserving the information resources entrusted to our care
- Enabling our staff to achieve high standards of practice
- Collaborating within our library and university communities to achieve our goals
- Providing a safe working environment for our staff and users
- Being open and transparent in governance, planning and resource allocation

VISION

To be a library:

- that is not only the heart of the institution but its lifeblood, with resources and staff expertise flowing freely to all areas of the University
- which provides access to research and teaching materials around the world and whose own collections attract scholars from around the world
- which uses state of the art information technology to develop innovative services and resources to ensure that all library users have the opportunity to learn new information research skills appropriate for a knowledge-based society
- whose staff are themselves active learners and researchers, contributing to the knowledge base of our profession
- where learning and research needs are brought together in an adaptive and innovative environment
- that is a welcoming and inspiring community space which caters for both quiet and independent scholarly reflection as well as dynamic and interactive group learning
- that alumni and donors are proud to support.

Contact Information:

Carleton University Library
www.library.carleton.ca
Margaret Haines
University Librarian
613-520-2600 ext. 8260
margaret_haines@carleton.ca

Mission

We promote excellence at Carleton University by collecting, preserving and providing access to information resources and services for our teaching, learning, research, and administrative communities, wherever they are located.
Introduction
I am very pleased to present a summary version of the 2008-2010 Strategic Plan for Library and Archives at Carleton University. A full version of the Plan is available at the Library website – www.library.carleton.ca

This plan has been developed with the co-operation of our staff and patrons – administrative staff, students and faculty at Carleton University. It has taken into account the findings of several external reviews of the Library as well as the feedback from national surveys such as the National Survey of Student Engagement, NSSE.

This plan is designed to put the building blocks in place for a major transformation of the Library and Archives. At the moment, we need to improve the physical environment and technical infrastructure in the Library and in the Archives, improve the collections, and assist library and archives staff in developing the skills to manage the changes ahead. Once this is done, we will be able to deliver a new and exciting learning environment for all students, provide major research collections in all types of media, conduct research which informs our services, digitizing resources, collaborating in research, and community development;

Developments in digital information technology and networks e.g. Web 2.0 creates opportunities for the synthesis of materials in disparate formats and locations but also raises challenges in preservation and sustainable access to these multimedia resources;

New roles for academic library and archives staff with increased emphasis on teaching information literacy skills, developing personalized information services, digitizing resources, collaborating in research, and directing institutional information management practices;

Academic leaders’ expectations that their university libraries and archives will be much more formally integrated with the institution’s broader goals and will play a lead role in academic and corporate information management practices and policies.

The Library and Archives Strategic Plan links into these university priorities through four strategic directions and four strategic enablers. Our strategic directions are to add value to research, teaching, community partnerships and corporate management. In addition, we recognize that to implement the initiatives outlined within these strategic directions, work must be done on strategic enablers, critical foundation elements which include: developing our staff, strengthening our technical infrastructure, improving our space, and expanding our collections.

Goals associated with each of our strategic directions and enablers are listed next.

Strategic Directions
Research
Goal #1: Explore the potential for partnerships with resource centres on campus to increase access to specialized research collections.
Goal #2: Explore expanded roles for library staff in faculty-library research partnerships.
Goal #3: Establish an institutional repository for research publications, documentation and data, in partnership with academic and administrative departments.

Teaching and Learning
Goal #1: Evaluate and enhance the Learning Commons services in collaboration with our Learning Commons partners.
Goal #2: Expand and promote information literacy and numeracy services, particularly for graduate students.
Goal #3: Improve the student experience within the MacOdrum Library by providing a learning environment which addresses diverse user needs.

Information Networks and Partnerships
Goal #1: Participate in national and international collaborative research projects to improve library, archive and data services and collections.
Goal #2: Take an active leadership role in the development of ODESI – the Ontario Data Documentation, Extraction Service and Infrastructure Initiative.
Goal #3: Develop Carleton’s specialized library and data collections and promote these nationally and internationally.

The Carleton University Library and Archives Strategic Plan

There are many influences on academic libraries and archives which have informed our planning:

• Recent trends in higher education including rising student numbers, increasing partnerships between researchers and industry around university-based innovations; and growing pressure on universities to be even more internationally collaborative and competitive in teaching, research and community development;

• Developments in digital information technology and networks, e.g. Web 2.0 creates opportunities for the synthesis of materials in disparate formats and locations but also raises challenges in preservation and sustainable access to these multimedia resources;

• New roles for academic library and archives staff with increased emphasis on teaching information literacy skills, developing personalized information services, digitizing resources, collaborating in research, and directing institutional information management practices;

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